



Subject: FlexFusion Gas Parts Warranty Checklist and Heat Exchanger Brackets Date: 02/07/22 Region: Global Models Affected: FlexFusion Gas Combi

### Summary

A FlexFusion gas warranty part checklist will now be included with ignition electrode, flame sensor, gas valve, and heat exchanger service parts. FlexFusion gas oven heat exchanger part numbers (P/N) **MM10016226** and **MM10016227** will now include mounting brackets. In stock quantities, which do not have the brackets included will also require the brackets. <u>Order from the list below</u>.

## What's changed

#### **Gas Warranty Parts Checklist**

FlexFusion gas warranty parts checklist FM08-796 will now be included with service parts orders for ignition electrodes, flame sensors, gas valves, and heat exchangers. The warranty parts checklist must be completed and submitted with any claims on the part numbers listed. Service providers should discontinue using the Gas Part Replacement Checklist originally provided on Henny Penny TechNews bulletin number 10 from July 2016, and the original checklist from 2014. Instead, use the FM08-796 checklist document for all warranty claims of the related parts.

#### **FlexFusion Gas Heat Exchanger Mounting Brackets**

Starting with serial number (S/N) 21536061 (from June 2021) all FlexFusion gas oven heat exchangers are mounted with additional brackets. The additional mounting brackets reduce heat exchanger stress during operation. Moving forward, heat exchangers sold as service parts will include the appropriate mounting brackets and they should be replaced along with the heat exchanger. For FlexFusion units built before S/N 21536061 requiring a replacement heat exchanger, the mounting brackets should be added as well. FlexFusion gas heat exchanger parts replacement instructions have been updated to include procedures with the mounting brackets.

## **Part Numbers**

FlexFusion Gas Warranty Parts Checklist FM08-796 will be included with the following service part numbers. For existing parts stock of these items, please print the attached FM08-796 document and include with each item in inventory.

Part No.	Description	Stocking Level
MM201176	Ignition electrode	А
MM201177	Flame sensor	А
MM10014476	Gas valve, 120 VAC	В
MM216121	Heat exchanger, 10/20 pan	с
MM216125	Heat exchanger, 6 pan	С
MM10016226	Heat exchanger, 10/20 pan	С
MM10016227	Heat exchanger, 6 pan	С

## Bracket Sets

IMPORTANT: For existing parts stock of heat exchangers P/Ns MM10016226 and MM10016227, that do not include mounting brackets, the brackets should be ordered separately to supplement. The mounting bracket part numbers are listed below.

Model	Part No.	Description	Stocking Level	Qty.
FGG/FPG 115, 121, 215, 220, 221 MAX	MM10016226	Heat exchanger w/ bracket, 10/20 pan	С	1
	MM10030891	Heat exchanger bracket, 10/20 pan, right		1
	MM10030892	Heat exchanger bracket, 10/20 pan, left		1
FGG/FPG 615, 621	MM10016227	Heat exchanger w/ bracket, 6 pan	С	1
	MM10030776	Heat exchanger bracket, 6 pan		2

**Note**: Mounting brackets do not apply to heat exchanger P/Ns MM216121 and MM216125.

# Questions

For further information, please contact Technical Services using one of the following options: Email: <u>technicalservices@hennypenny.com</u>

Call:

- U.S. and Canada: +1-800-417-8405
- Global: +1-937-456-8405

Text: +1-937-456-8405

Live chat via the Henny Penny website, extranet, or customer support website.